

TRIVIA: What country has 2 official languages and 2 different legal systems?

Dear Friend of DAL,

ANSWER: CANADA. Canada has 10 provinces, 2 official languages and 2 different legal systems!

9 out of 10 provinces follow a common law system somewhat similar to the United States but Canada's second-largest province, Québec, follows a system of laws that traces its roots back to the Napoleonic code in France. To make things more interesting collection laws are governed by the provinces, and each one of them does things a little bit differently.

Navigating through all these legal systems takes real expertise.

THE GOOD NEWS...Find out how DAL can help!



DAL & BCI Join Forces

DAL and Business Credit Intelligence (BCI) announced on September 1st that the companies have formed a strategic partnership that will bring a new consultative approach to handling collections while expanding the resources available to BCI members.

[Read the Press Release Here!](#)



Optimizing AR with AI - Using ChatGPT for Collections

After three years of financial turmoil, it's hard to believe that overdue invoices have increased a further 7% in 2023. This webinar will examine the impact that generative AI, such as ChatGPT, has on collection success.

October 10, 2023 | 12:30 PM
As a friend of DAL use code: **DALEDU**

[Register Here](#)

DAL's TOP 10 Debtor Excuse...

"A customer of ours had been on a payment plan and advised he had to pay off the account in full before going on our annual customer cruise. A week before the cruise he still was past due. So we advised he and his wife could not go on the cruise. He responded with the payment saying, "I would have lost that in the casino on the boat anyways!"

- Submitted by Jamie Jones , Carrier Enterprise, LLC

Send us your best excuse! If we add it to the list, we'll send you \$25!

At DAL, we are here for you from the start of a file to resolution.

For a customized solution to your collection needs,
please contact your DAL Account Manager:

DAL, Inc. | DAL Customer Service
dal@dalcollects.com | o: 800-355-9999 | c: 800-355-9999

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